

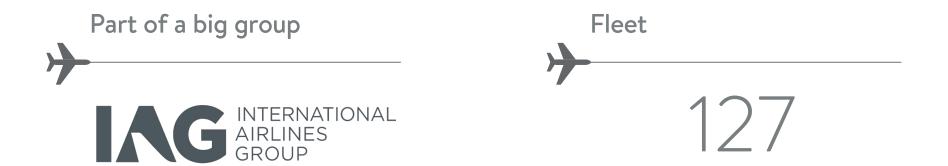
vueling

PRESS KIT 2023

UPDATED: **20 MAR 2023**

MAIN FIGURES







OUR HEART

Mission



We love connecting people and places, creating value for our shareholders, employees, customers and society whilst shaping our future in a sustainable way.

Vision



Together we will be the leading LCC in all the markets we choose to serve by unlocking our full potential through Vueling Transform.

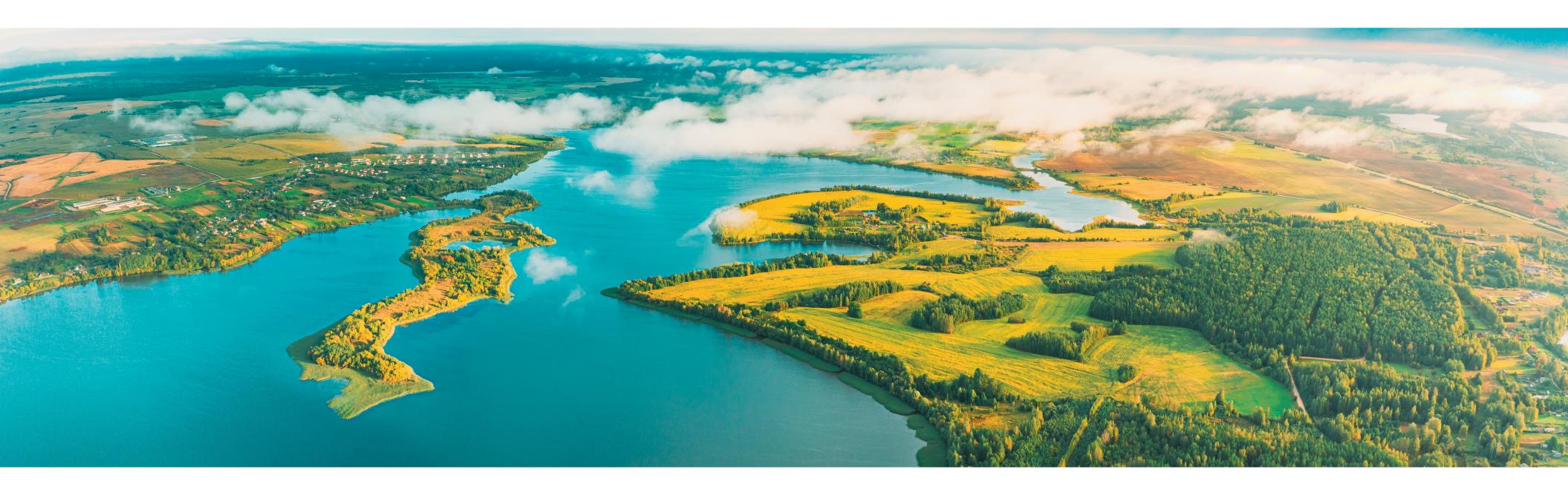
Values



- Make it happen
- Make it better
- Make it safe
- Make it customer-oriented
- Make it cost-focused
- ... And win together





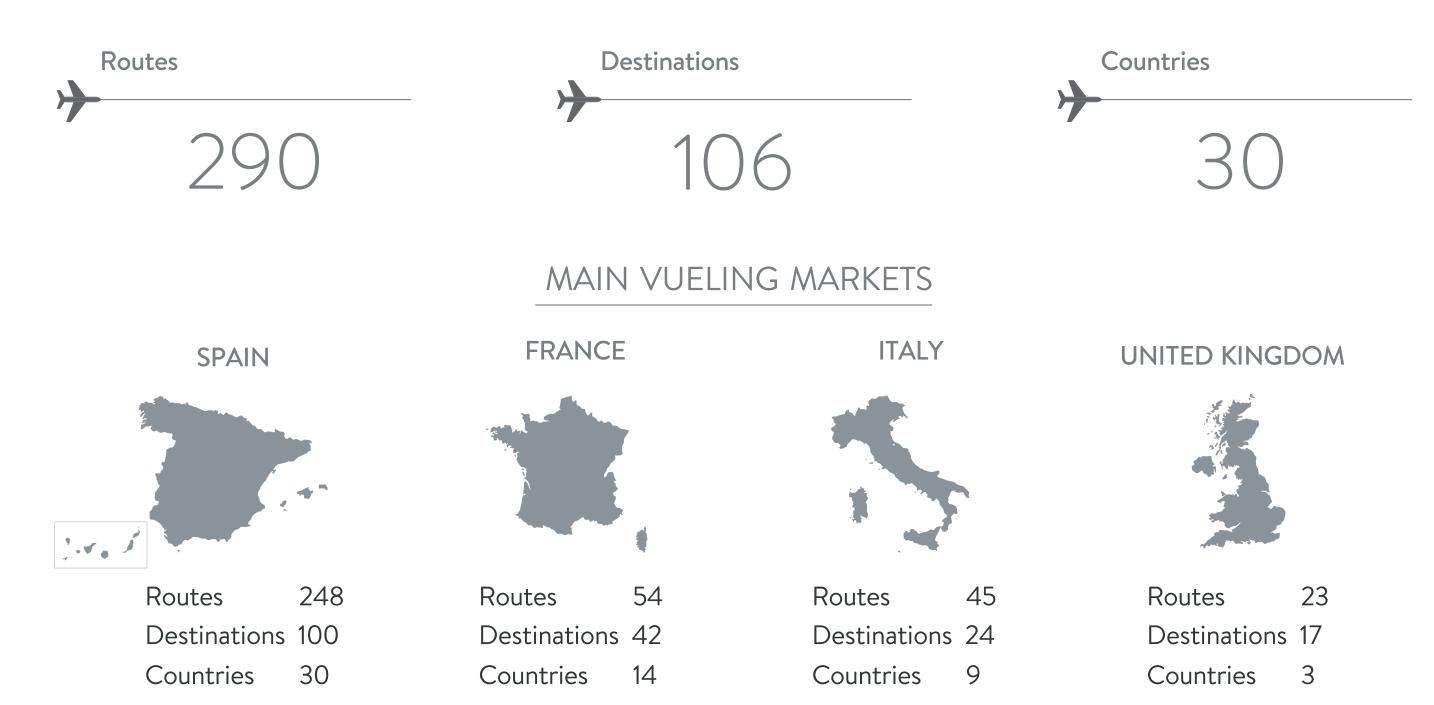


OUR ROUTES



CURRENT OPERATIONS

SUMMER 2023





NATIONAL OPERATIONS

SUMMER 2023

Routes

248

Destinations

1 ()

Countries 30



Main airport operated

BARCELONA

Routes 96
Destinations 96
Countries 30







FRANCE OPERATIONS

SUMMER 2023

Routes 54

Destinations

42





Main airport operated

PARIS ORLY

Routes 37
Destinations 37
Countries 13







ITALY OPERATIONS

SUMMER 2023

) 45

Routes

Destinations

Countries



Main airport operated

ROME - FIUMICINO

Routes 15
Destinations 15
Countries 6







UNITED KINGDOM OPERATIONS

SUMMER 2023

Routes 23

Destinations

17





Main airport operated

LONDON GATWICK

Routes 17
Destinations 17
Countries 3

Airports EDI MAN BHM LGW

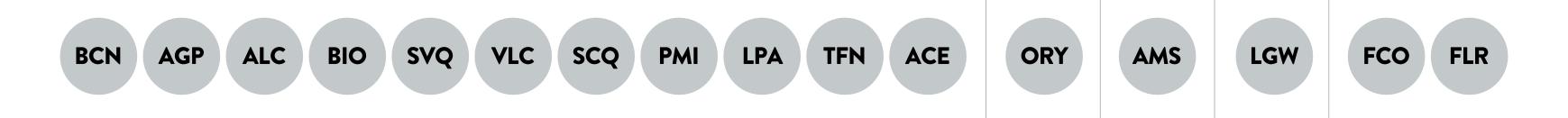


FLEET

One of the youngest fleets in Europe



BASES





PRESS KIT 2023



COMMERCIAL HIGHLIGHTS



COMMERCIAL HIGHLIGHTS

Giving customers their own trip

In terms of ancillaries we have a wide variety of products to ensure any customer can tailer its travel to its specific needs.



BASIC

Get the best prices for flying to over 130 destinations



Underseat bag Max. 40x20x30 cm



OPTIMA

Make your journey more comfortable and fly with everything you need



Underseat bag Max. 40x20x30 cm



Seat selection



Checked bag 25 kg



VUELING "A LA CARTE" PRODUCT OFFERING

For a more precise trip customization

Baggage Seating & Boarding Flexibility



FAMILY

More advantages for families



TIMEFLEX

For passengers who need to sabe time and be flexible when it comes to flying



Underseat bag Max. 40x20x30 cm



Seat selection



Cabin bag Max. 10 kg and 55x40x20cm



Priority boarding



Dedicated check-in desks (at main airports)



Free cancellation (Flight credit)



Fast-track through security control



COMMERCIAL

During flight experiences

Products and services to be added for getting the best trip for you

FOOD







SHOPPING



and even beyond the flight

Available ground services to enjoy your trip













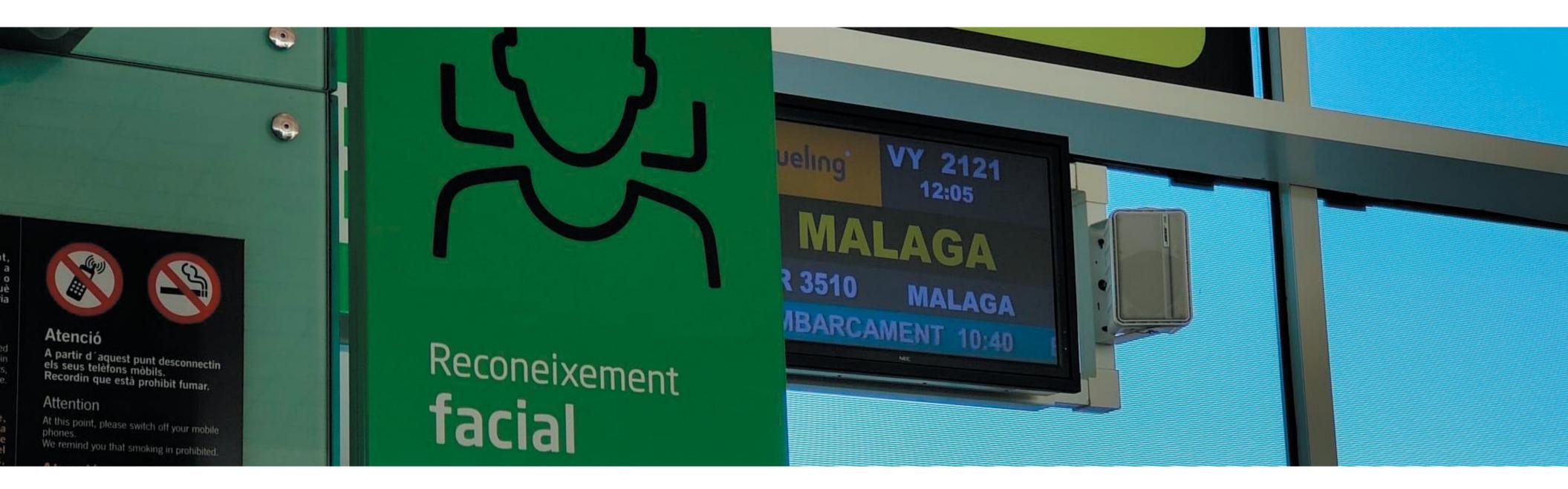




Buy through multiple ways

- Webpage
- Mobile site
- $-\ \mathsf{Vueling}\ \mathsf{app}$





INNOVATION



INNOVATION

Vueling, a digital native company



vueling TRANSFORM

Agile Culture



Nearshore Talent (ADC)



Tech foundations

We have invested strongly in our tech foundations from both the infrastructure and software engineering perspective to move towards cloud first, microservices and continuous release solutions.

Cybersecurity as a principle

Putting Cybersecurity in the center of all what we do from the very beginning of the development lifecycle, to keep the platform stable and resilient.

From now to the future

Working Innovation from different horizons with the aim of improving the experience of our customers today while preparing the solutions for the future challenges.





SUSTAINABILITY

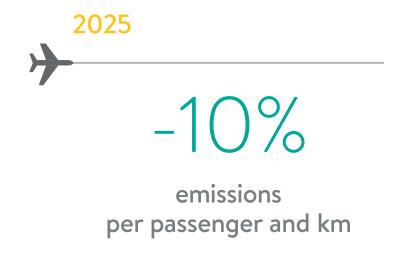


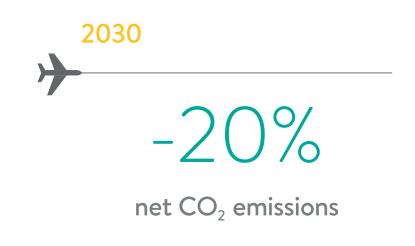
SUSTAINABILITY

Caring for the environment

We know that we can only achieve our goal of becoming Europe's leading low-cost airline in terms of customer ex- perience if we work to offer real and urgent solutions to help reduce global warming.

VUELING'S SUSTAINABILITY GOALS









Sustainable Development Goals

The UN's Sustainable Development Goals are an essential part of our business strategy, our daily operations and our company culture.



As part of IAG, Vueling has pledged to reach net-zero CO₂ emissions by 2050

For more than a decade, IAG has been at the forefront of the aviation sector's climate change response.



SUSTAINABILITY

Reducing our environmental impact



Improving more efficient operations

As part of the Single European Sky programme, we are working to improve how the airspace works and to reduce fuel consumption (and emissions) by up to 10%.

- Better route planning
- Optimisation of taxiing time
- Establishing the optimal flight speed and altitude



Use of sustainable aviation fuel (SAF)

SAF is an alternative fuel produced from waste and other sustainable raw materials, as well as from CO₂, and which the existing plane's engines can use.

- SAF enables us to reduce CO_2 emissions by up to 80% compared to traditional fuel.
- We aim to operate 10% of our flights with SAF by 2030, which is more than the mandatory 2% established in Europe.
- Vueling is the first LCC in Europe to offer its customers the option of providing SAF on the day of the flight thanks to the Avikor service. Vueling doubles the volume of SAF provided by passengers.



Fleet renewal and weight reduction

25% of our fleet will be new generation by 2023, and 100% by 2030.

- The new Airbus 320neo has enabled us to reduce CO₂ per passenger by 18%, and noise emissions by 50%.
- We have reduced the weight of aircraft in order to cut CO₂ emissions even further.



Recycling and no plastic on board

Our goal is to reduce the amount of waste we generate, and also to improve the recycling process.

- We use recyclable cups and cutlery, both on board our planes and in our offices. And we offer €0.50 off hot drinks if customers bring their own cup on board!
- We separate waste on board and therefore reduce by 43.21% the amount of common waste





CSR



CSR

Vueling, for the people

At Vueling, we spearhead various initiatives to help improve our society, with a particular emphasis on providing support for children. We have in place a fundraising mechanism for charitable causes which, thanks to the generosity of our customers and employees, has so far been earmarked for Hospital Sant Joan de Déu, Hospital Bambino Gesù and Save the Children.



CHILDHOOD

Contribute to the development of the most vulnerable children. Actively promote all the areas that can help to develop this sector of society.



WOMEN

Promote equality between men and women by giving support to actions that foment female empowerment.



RESEARCH

Collaborate and invest with associations and events that invest in improving the well-being of our near Society & fight against climate change.



Vueling, leader in the transfer of organs carried out by commercial Airlines

- Since 2013





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VUELING COMMS

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